

Our mission is to help everyone find their place in the world.





# A message from our founder

My earliest inspiration for Compass came from someone I greatly admire who is now an agent at Compass: my mother. Growing up, it inspired me to see how hard she worked and how much she cared about the people she served.

Today, the thousands of incredible entrepreneurs who make up our coast-to-coast community of real estate agents continue to inspire me and guide our vision for an industry reimagined at Compass.

We invite only the most talented, highest-integrity professionals in the country to join Compass and then we give them what my mother never had: the same incredibly high level of support, care, and expertise that they provide to sellers like you.

Partnering with top technology, business, and marketing leaders, we've developed a fleet of these world-class entrepreneurs to ensure every step of your experience is seamless. As you'll find in the pages that follow, we've made it our mission to invest in our agents so that they can invest in you, from granting buyers an exclusive first look at your home to empowering you with interest-free loans to make improvements to your property for a faster, more lucrative sale.

Like you, I understand the importance of choosing an advisor with the utmost integrity and skill. Buying or selling a home is often the most important financial decision a person will make in their lifetime; it can help make the future you imagine for yourself and your family possible. But it's also about finding a property, a neighborhood, a community that makes you feel like you truly belong — which is why at Compass, we know that the key to selling your home is to help its next owner fall in love with it, the same way you did.

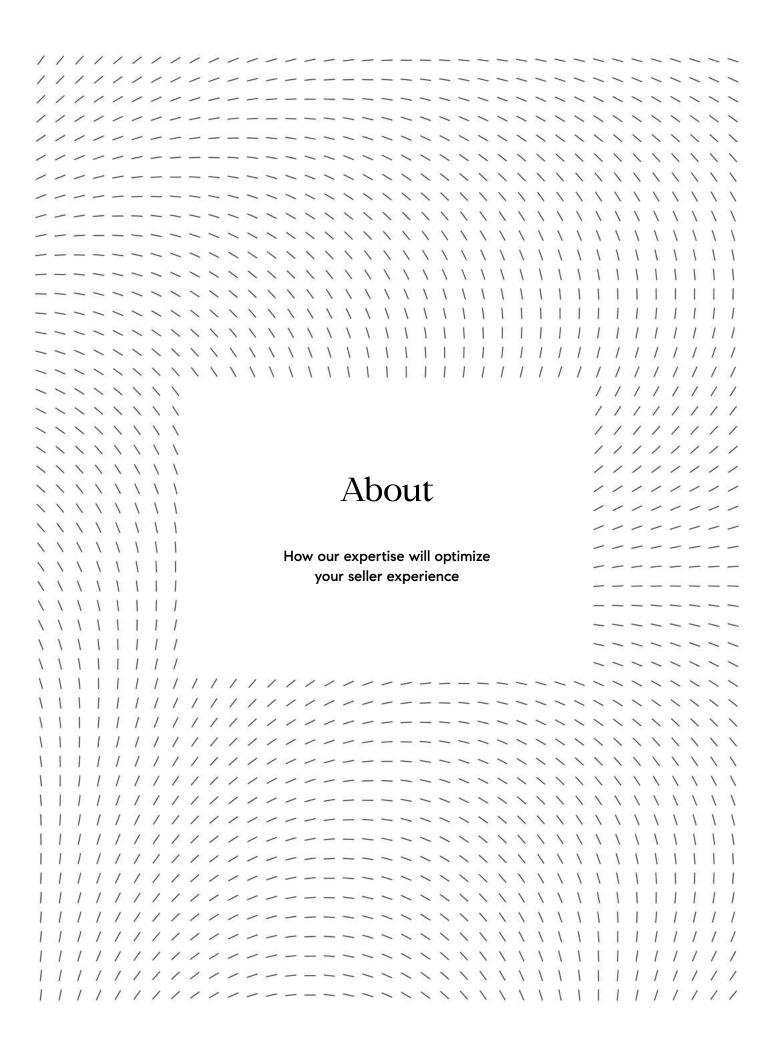
The agents of Compass inspire me daily, but the community we've built together is wholly inspired by you. I want to thank you for providing this opportunity to the agent in front of you, and by extension, to all of us at Compass. Your trust is something we don't take lightly and I am personally committed to providing every resource at our disposal to achieve your goals. Our mission is to help everyone find their place in the world and we're honored to help you embark on your next chapter, wherever it may lead.

Sincerely,

Robert Reffkin
Founder & CEO

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#### Amanda and Alex Pettitt

The Pettitt Group was formed by Amanda and Alex Pettitt, a husband-wife duo with 16 years of real estate experience and 18 years working as a High-End Custom Builder (Graduate Master Builder & Master Certified Green Professional). They are a full-service team, focusing on high-end properties, yet they are incredibly knowledgeable about all aspects of Austin Real Estate. They have helped clients find estate homes in Central and West Austin, luxurious condos in downtown Austin, ranches in nearby Hill Country, East Side bungalows, and everywhere in between. Custom, crafted real estate isn't just a tagline, it encompasses everything they do. Alex and Amanda promise to give you a different home buying experience - one truly tailored to your needs. What you won't find here is sales-y talk and cookie cutter real estate. What you will find is a couple dedicated to making you an informed and successful homeowner. Not only will they find you the home of your dreams, they will make the process stress free and fun too. Above all, Alex and Amanda consider themselves your partner, not typical Realtors®, which is why their clients call them their Realtors® for life. This dynamic duo are Texas natives, both raised on the border in the Rio Grande Valley and proud Texas A&M alumni. Alex and Amanda have lived in Austin for over 20 years and made their home in Westlake with their two extraordinary daughters and loving Springer Spaniel. When they are not helping clients, you can find them enjoying the fruits that Austin has to offer. They are avid music fans who attend multiple festivals per year, seeking new local music almost weekly, and proud supporters of the Symphony. Exploring the Greenbelt, volunteering for their kids' schools, supporting local charities, and experiencing epicurean delights are all part of the Austin lifestyle that fuels their passion.

#### **Testimonials**

Alex and Amanda's knowledge as well as insider "on the pulse" information within this market is second to none, and the vision, helpfulness, detail orientation, and excellent communication that she and Alex bring to the process made our experience a 10/10. They are also amazing, grounded people who are skilled listeners, which is becoming more and more a lost art. My wife and I both highly recommend the Pettitt Group



Keith M.



I recently sold a house with the Pettitt group. These guys are the essence of go Local. Husband and wife team helping soon to be or current Austinite's sell or buy the home of their dreams. It was nothing less than a world class experience. Amanda and Alex had everything worked out in a seamless process. They were very much on my side from the beginning. Making sure the contracts were in order and all of the requirements were taken care of for closing. I would use them over and over again.

Darik W.

# Representing Your Home How we will seamlessly manage every facet of your sale

## Your Transaction Timeline

Backed by a proven process, Compass listings spend 19 fewer days on market than the industry average. A swifter sale means a more seamless seller experience and greater value for you.

| 1-2 Days   | 1-2 Days   | 1-2 Days   | 1-2 Days                                     |
|--|--|--|--|
| 1  | 2  | 3  | 4  |
| Position   | Pre-market   | Prepare  | Launch                                       |
| Evaluate comparable homes<br>Analyze market trends<br>Competitively price<br>Recommend lawyer<br>Discuss closing costs | Launch as a Coming Soon<br>listing<br>Monitor traffic<br>Evaluate pricing<br>Gather qualitative feedback | Marketing strategy Listing preparation (staging, floorplan, photography) Inspections Surveys Client questionnaires | MLS and syndication<br>Networking<br>Signage |
| 1-2 Days   | 1-2 Days   | 1-2 Days   | 1-2 Days                                     |
| 5  | 6  | 7  | 8  |
| Market   | Show   | Update   | Negotiate                                    |
| Print and digital advertising<br>Print collateral<br>Targeted mailers and<br>email campaigns                           | Broker events<br>Open houses<br>Lead follow-up   | Client progress reports<br>Listing statistics<br>Price assessment  | Acceptance Contingency removal               |
| 1-2 Days   | 1-2 Days   | •  |  |
| 9  | 10   |  |  |
| Escrow   | Close  |  |  |
| Inspections<br>Title<br>Disclosures  | Sales report   |  |  |

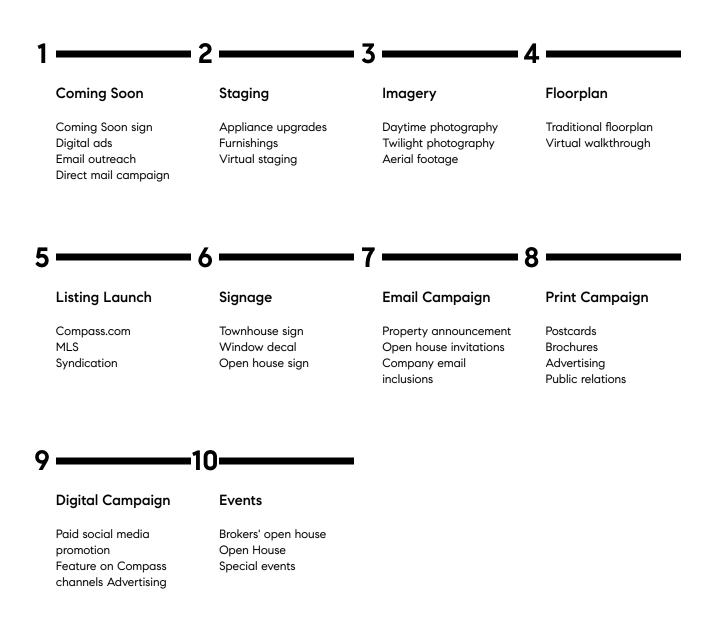


Representing Your Home

## Marketing Your Property

## Your Marketing Timeline

Working with our in-house marketing and advertising agency,
I will target the right audience across the most effective channels
— all to elevate the style and story of your home.

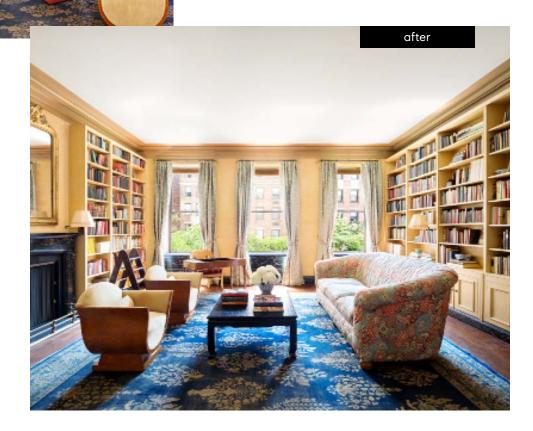


## Staging

When prospective buyers evaluate a home, they seek a space that they can make their own. A few simple shifts can dramatically impact your listing's perceived appeal.

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# Maximize the value of your home with Compass Concierge

Compass Concierge is the hassle-free way to sell your home faster and for a higher price.

From staging to renovation, our exclusive Concierge program transforms your home with zero upfront costs and no interest.

By investing in your home's potential, we aim to provide a swifter, more profitable sale.



**↓** AFTER / BEFORE ↑



#### Key services include:

Fresh paint
Strategic staging
Updated HVAC
Updated plumbing
Cosmetic renovations
Decluttering
Landscaping improvements
Custom closets
Moving support
Storage support
Roofing repair
Upgraded electric
Structural fencing

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COMPASS CONCIERGE "Compass Concierge was a true gift. Suddenly I had the finances to get my home of 18 years ready to sell, with no upfront cost to me. It ought to be called the 'Concierge stress relief program.' It exceeded all my expectations of the home-selling process."

Jo Ann, Seller | San Francisco Bay Area

\$200k 4

above list price days on the market



↑ BEFORE / AFTER ↓



## How it Works

#### 01

We will work together to decide which home improvement services can increase your home's value the most and set an estimated budget for the work.

#### 03

Once the transformation is complete, your home will go on the market.

#### 02

Once approved, I will be by your side as you engage vendors and commission work.

#### 04

You'll begin repayment for the services rendered when your home sells, your listing agreement terminates, or 12 months pass from your Concierge date.

#### Learn more at compass.com/concierge

(terms and conditions apply)

## Photography

Proponents of powerful imagery, Compass invests in visuals editors, creative producers, and the industry's most respected photographers to capture your home's finest selling points.





Our photographers' work has appeared in such publications as:

dwell The New york Times

AD THE WALL STREET JOURNAL.

EDECOR TOWN&COUNTRY

## Pre-Marketing Your Home

Drive buyer interest and buzz with Compass Private Exlusive, which affords prospective buyers a glimpse of your home before it officially comes on the market.

# Early to list means early to sell

Listing your property first on Compass Private Exclusive can build anticipation among potential buyers, drive up its value, and shorten the sales timeline.

# Get twice the exposure

Private Exclusive creates two separate opportunities to launch your property: First on Compass.com, and then later when the listing goes live on the MLS and aggregate sites.

# Get feedback, fast

Testing the market with Private Exclusive helps your listing to perform even better, once it opens to the public. You'll gain invaluable insights on pricing, photos, and positioning.



Compass is a licensed real estate broker. All material herein is for informational purposes only, was compiled from sources deemed reliable but is subject to errors and omissions. Compass makes no representation or guarantee that Coming Soons are available in your region, or that its use will result in the benefits described herein. This is not intended to solicit property already listed. Equal Housing Opportunity.

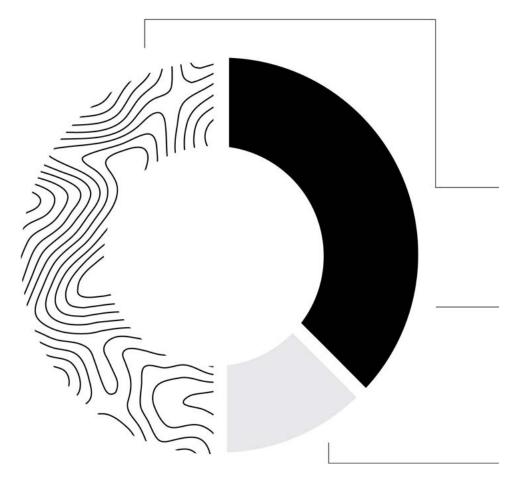
COMPASS COMING SOON

## Sourcing Your Buyer

The next owner of your home could be searching for properties anywhere. That's why I'll pair predictive data with a multifaceted marketing plan — to ensure your listing is seen by each and every prospect.

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#### 51%

Buyers who found their home online

#### 30%

Buyers who found their home by working with a dedicated buyer's agent

#### 19%

Buyers who found their home via signage, networking, print ads, or other method

Source: National Association of Realtors, 2018

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## Bridge Loan Services

Creating new buyers for your home.

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Tap into to an exciting new pool of buyers when you work with me. Compass Bridge Loan Services gives homeowners the purchasing power to make an offer on a new home without waiting to sell their existing one. That means I can help access buyers who are ready and able to move quickly when they see a house like yours on the market.



#### How does it work?

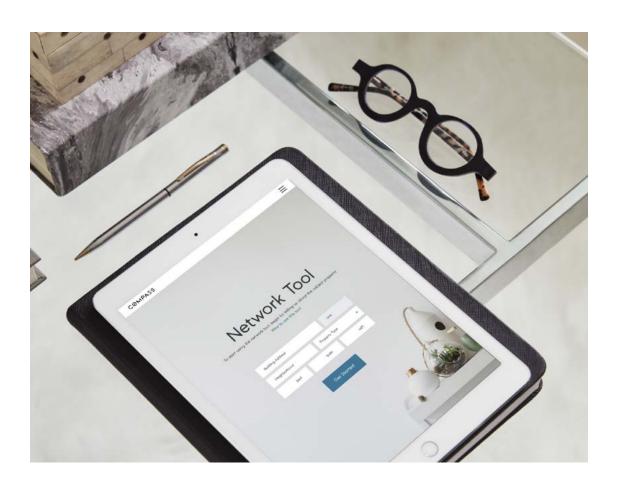
I share your listing with prospective buyers, who can use Compass Bridge Loan Services to put a down payment on your home, prior to selling their existing one.

With more prospective buyers, we can position your home to sell faster and for more money.

COMPASS BRIDGE LOAN SERVICES

## **Networking Capabilities**

Aided by state-of-the-art Compass technology, I'm strategically connected to the market's entire brokerage community.



#### Unprecedented reach

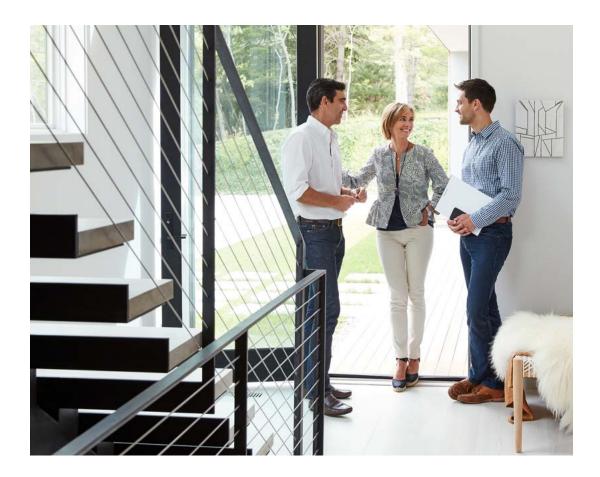
campaigns and targeted outreach.

Using the Network tool, I can analyze your property across 350+
parameters to determine similar sold listings, identify the right brokers, and correspond with ideal prospective
buyers through a series of email



## Open House Events

There's no better way for buyers to experience a home's merits than in person. Our seamless, well-conceived open houses invite them to truly connect with the space.

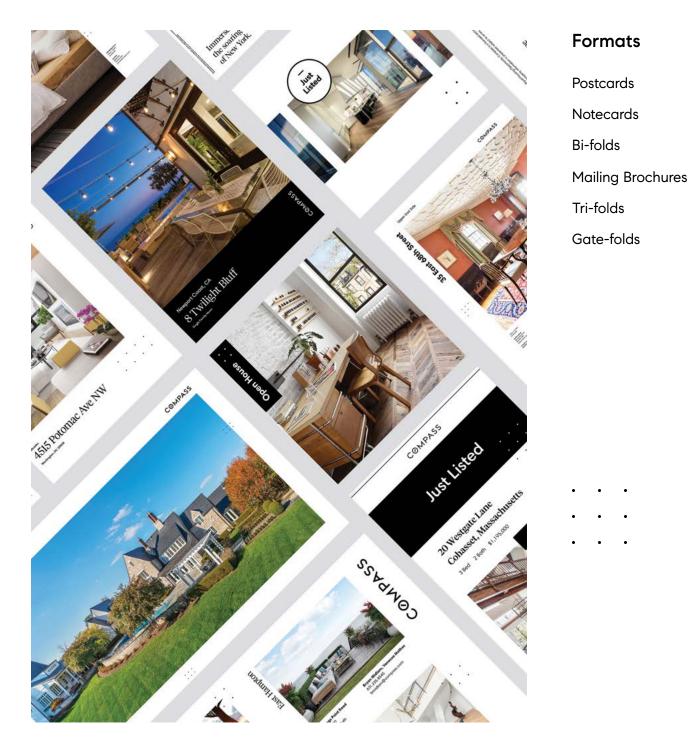


#### 45%

The percentage of buyers who attend open houses over the course of their search process

## **Print Materials**

Every single Compass marketing piece — from multipage brochures to custom mailers to open house handouts — creates a cohesive story around your property and elevates it to luxury status.



## Digital Presence

At the forefront of modern marketing, Compass takes a multi-pronged approach to the digital promotion of your property.



MANSION GLOBAL
ONLY THE EXCEPTIONAL



The New York Times

THE WALL STREET JOURNAL.

**Y**trulia

全Zillow®

**COMPASS** 

#### 1.9M+

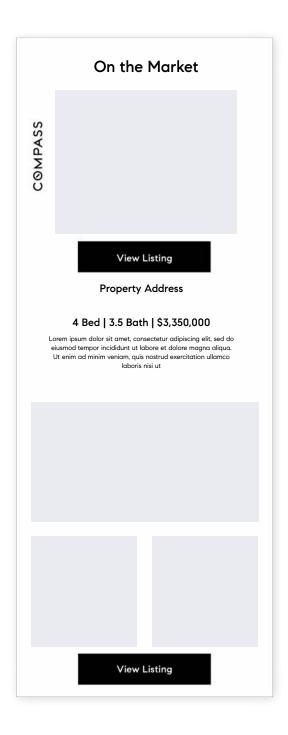
Average monthly page views on Compass.com, where your property's critical selling points are presented via an intuitive, searchable platform

#### +008

Partner websites to which your listing is automatically syndicated for maximum digital coverage

## **Email Marketing**

Communication plays a critical role in the swift and successful sale of your home. Compass pairs well-designed email design with data-driven targeting to ensure your listing arrives in precisely the right hands.



#### Eye-catching design

Our crisp, clean aesthetic beautifully frames your images and listing details.

#### Intelligent targeting

A variety of layouts lends itself to both consumer-facing and broker-facing messaging.

#### Mobile optimization

With so many buyers viewing email on their phone, our scrolls are designed for both platforms.

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#### Social Media

We engage brokers and buyers every day across five dynamic platforms. With this suite of promotional opportunities, your home will be spotlighted in a real-time, relatable, and quantifiable way.



## 7M+

Instagram impressions in 2018

## 2M+

Views on Compass YouTube channel

## 160K+

Our following across all social media platforms

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#### **Unmatched Resources**

Supported by a dedicated, in-house social media team, I'm able to stay on the leading edge of social media strategy.

#### **Strategic Audiences**

I have access to an exclusive list of social media stars, putting your home in front of their influential followers.

#### **Dynamic Storytelling**

With listing promotion accounting for 75% of our company's social content, we highlight our exclusives with a mix of interior images, press mentions, listing videos, and client features.

## Advertising

Our in-house media team has fostered relationships with key print and digital publications. Based on your buyer profile, I'm able to craft an effective, targeted campaign strategy unique to your listing.



## Driving Traffic to your Listing

We attract prospective buyers to Compass.com, then leverage their site activity and saved preferences to position your listing in front of the right audience.



Your prospective buyer decides they're interested in purchasing a property.

They arrive on Compass.com via paid ads on Google or Facebook, social media, press coverage, or organically.



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Once on the Compass site, they determine their search criteria, including price point, neighborhood, and desired layout

We track these browsing preferences and use them to form your listing's buyer profile.

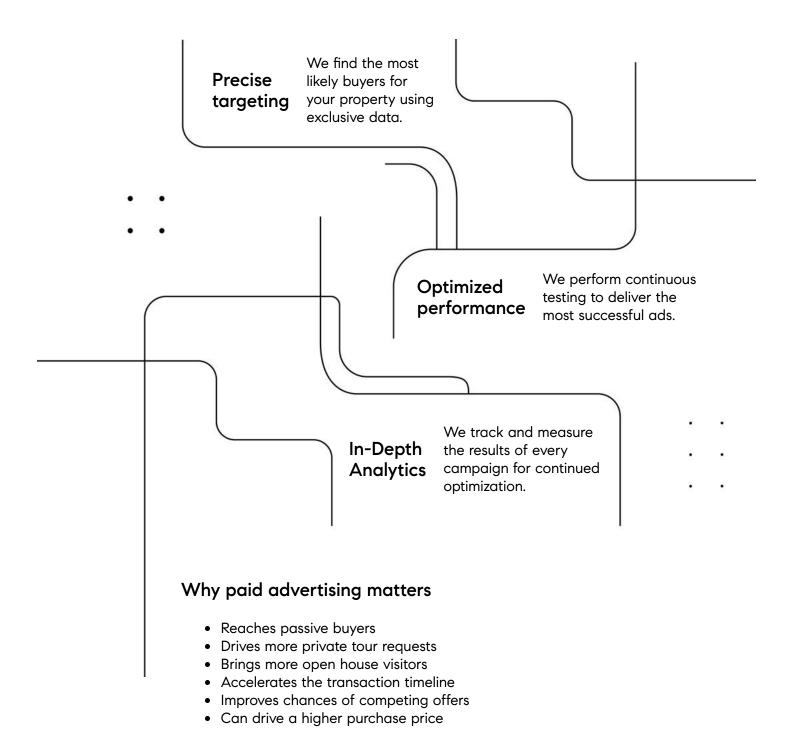


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We then deploy digital listing campaigns, targeting users based on these characteristics.

## Intelligent Digital Marketing

We can promote your listing on platforms like Facebook and Instagram, using data and industry experience to showcase your property to the right people at the right time.





Representing Your Home

# Supporting Your Sale

## Bridge Loan Services

A simple solution to bridge the gap between the home you have and the home you want.

With Compass Bridge Loan Services, you can access bridge loans from industry-leading lenders without the burden of out-of-pocket costs. Enjoy competitive rates and dedicated service, with the exclusive option to get up to six months of your loan payments fronted when you sell your home with me.

Already working with a lender you love? No problem. This unique offering lets you choose the provider that works best for you.



## How it Works

#### 01

Work with me to find your next dream home.

#### 02

Apply and get approved for a bridge loan with the lender of your choice.

#### 03

Work with me to get the first six months of your bridge loan payments fronted.\*

#### 04

Move into your new home while I work to sell your current home faster and for more money.

#### 05

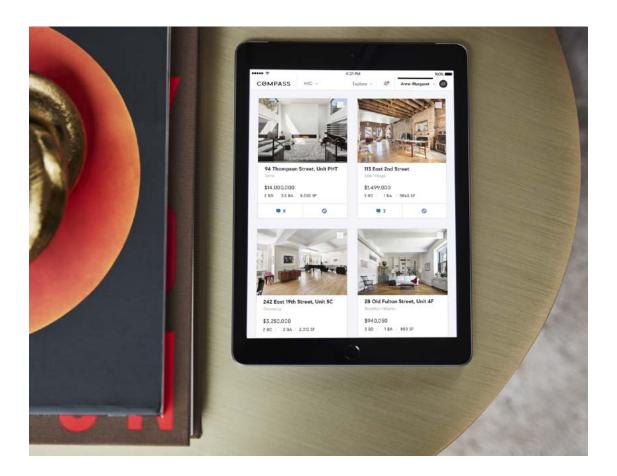
When your old home sells, simply use the proceeds to pay back the bridge loan and any fronted monthly payments.

Learn more at compass.com/bridge-loan-services

COMPASS BRIDGE LOAN SERVICES

## Monitoring the market

Called the Pinterest of real estate, Collections allows us to track the local landscape for the duration of your sale in a centralized, visual space.



#### **Collections**

Together, we can keep a close eye on homes similar to yours, keeping tabs on the competition in order to make strategic decisions based on price and status updates.



## Assessing strategy

Using our digital dashboard, I can remain fully accountable for the key metrics you need to know and deliver regular performance updates throughout the selling process.



Insights

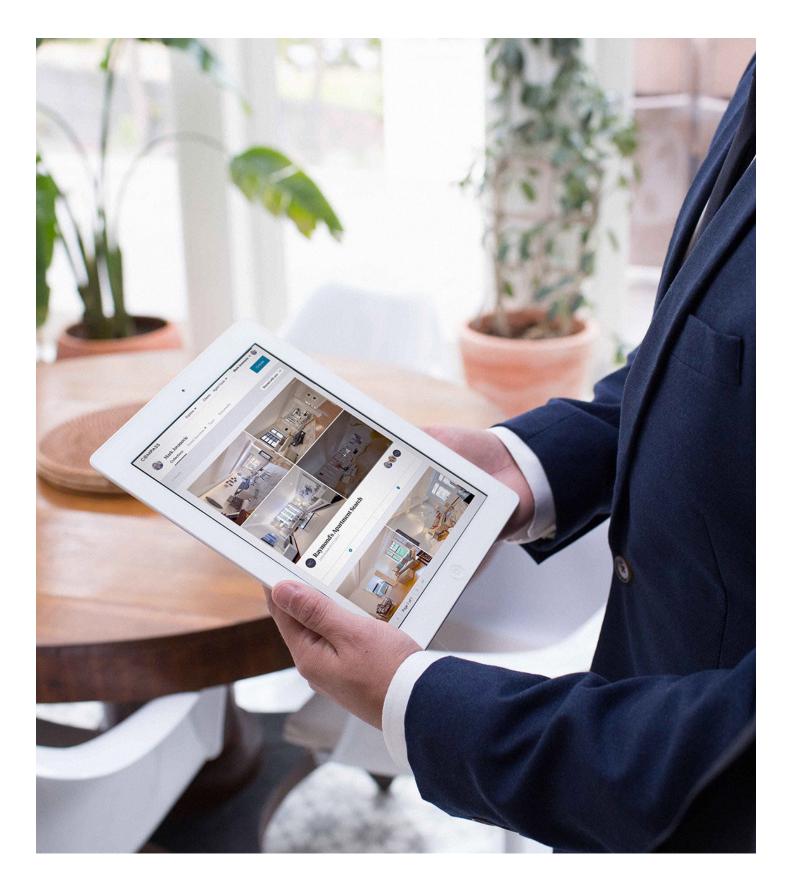
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• • • The Insights dashboard grants me

• • • access to real-time data about

your listing's traffic, so I'm able to refine marketing and pricing strategy and discover new lead-generation opportunities.



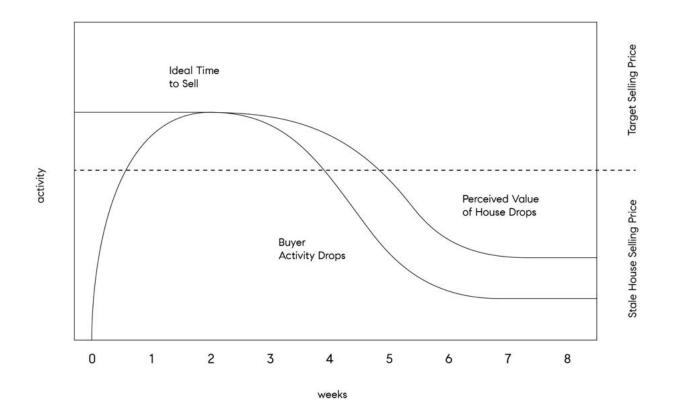


Representing Your Home

# Analyzing the Market

## Pricing Your Property

Intelligent pricing is among the most crucial determinants of a successful sale. By considering both timing and value, I'm able to strategically assess your home and price it for maximum impact.



#### 80%

The percentage of buyers who purchase their home at its fair market value

#### 7 Days

The period of time during which your home receives peak attention once it's been listed

#### 9%

The average percentage below market value that homes sell for after 24+ weeks on the market

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## The Compass Advantage

Compass takes a tech-driven, personalized approach, combining a collaborative agent community, in-house creative agency, and the industry's most tenured leadership team.



#1

Our rank as the nation's largest independent brokerage

\$6.4B

Our company valuation, with \$1.5B in financing raised 1.9M+

Average monthly page views on Compass.com

100K+

Transactions closed across the country in 2019

Our leaders hail from the world's most innovative companies:





Google

facebook.



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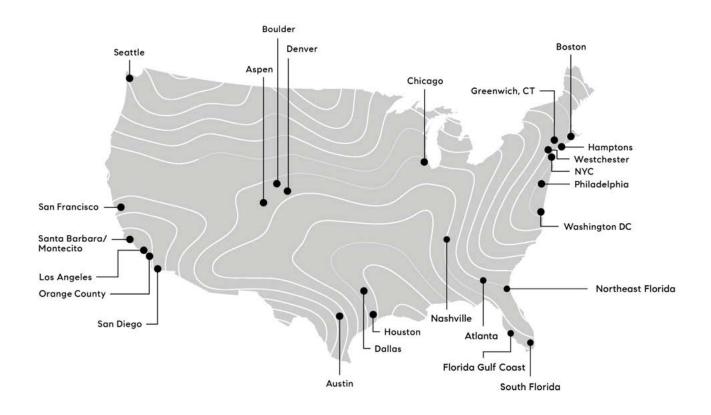
ROLEX

Neiman Marcus

TIFFANY & CO.

## A Nationwide Network

Since our launch in 2012, we've been simplifying the real estate process one community at a time. Today, we have more than 300 offices extending from coast to coast.



15k+ 130+

Compass agents nationwide

Compass cities

300+ \$88B+

Compass offices Total sales volume in 2019

## National Rank

In just six years, Compass has swiftly ascended to become the nation's #3 brokerage by volume and the #1 largest independently owned brokerage.\*

| Rank | Company   | Sales Volume |
|------|---|--------------|
| 01   | NRT LLC   | \$176B+      |
| 02   | HomeServices of America, Inc.                       | \$135B+      |
| 03   | Compass   | \$88B+       |
| 04   | Douglas Elliman Real Estate                         | \$28B+       |
| 05   | eXp Realty  | \$19B+       |
| 06   | Hanna Holdings                                      | \$16B+       |
| 07   | HomeSmart   | \$12B+       |
| 08   | William Raveis Real Estate, Mortgage, and Insurance | \$11B+       |
| 09   | Keller Williams Realty, GO Management Offices       | \$9B+        |
| 10   | @properties   | \$9B+        |

#1

Largest Independent real estate brokerage\*

#3

Real estate brokerage in the nation

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<sup>\*</sup>Compass 2019 sales volume is reflective of partnership with Pacific Union and Alain Pinel. Source: REAL Trends 2019

## **Compass Cares**

Service is the heart of who we are and what we do at Compass — whether we're serving agents, buyers and sellers, or our communities.





Compass Cares is our way of empowering agents and employees to give back to local communities with our time, resources and skills — because no one knows a community better than the agents and employees who serve it.

Through Compass Cares, 100% of our transactions lead to a donation back to the communities we serve. We turn local knowledge into local impact by supporting meaningful local causes. Compass Cares

connects the generosity and compassion of our people to a giving platform of over 1 million nonprofits to create a regional and national community of givers. Because here at Compass, we believe it's our responsibility to make the world a little better, one place at a time.

## COMPASS CARES